

PRODUCT DATA SHEET

Maillock Automated

As an extension to Maillock Enterprise, Automated facilitates the bulk sending of batched messages, optimal for statements or other documents that need to be sent out regularly to large numbers of customers.



FUNCTION	DESCRIPTION
Encryption triggers	Add X-headers to your outbound messages and rules to your mail flow logic to route sensitive emails through the encryption process.
Secure reply	Any message sent using Maillock can be replied to securely at no extra cost.
Storage location	By default, Maillock stores encrypted content as BLOB (Binary Large Object) files in Microsoft's Azure data centres within the EU. Other self-hosted storage options are available where this arrangement doesn't meet your information security or compliance requirements.
Storage period	All messages remain accessible within the live system for 365 days, after which they are archived for 6 years. During implementation, we will review this model with you to ensure it meets your information security and compliance needs.
Hosting	Use our fully managed, cloud-based hosting service for the encryption gateway or host and manage the appliance within your own infrastructure.
Branding	Administrators can upload your business' logo to the admin portal, where the system will automatically apply company branding to Maillock notification emails and throughout the recipient read experience. This demonstrates to your customers that you take the security of their information seriously.
Microsoft 365 compatible	Maillock Gateway appliances can easily be integrated into your M365 email flow.
Webhooks integration	We offer a range of webhooks that can provide feedback for analytics regarding message status, including opens, downloads, and revoke requests.