

PRODUCT DATA SHEET

Mailock Free

Mailock Free provides you and your customers with essential outbound email security, freeing you from open-risk email and securing your communications with AES-256 encryption and 2-factor authentication. With free replies and a limited number of email composes, Mailock Free is designed to protect your clients' sensitive information and ensure they can always get in touch securely.



FUNCTION	DESCRIPTION
Compose	The Mailock Free licence allows users to compose 5 secure emails per month.
Secure reply	All recipients of a Mailock secure message can reply for free, adding any attachments that are needed.
Storage capacity and location	There is no storage limit for Mailock Free licenses. All functionality and storage resides in Microsoft Azure in Europe, which has been 100% carbon neutral since 2012.
Message retention period	The message storage period for a Free Mailock licence is 30-days. If a user upgrades their subscription from Free to Pro, recipients are able to access stored messages dating back 90-days before the upgrade.
Attachments	A maximum of 10 attachments can be added to a secure email, with the total size of all attachments needing to be under 30MB.
Read notifications	Engagement with customers is one of the key benefits of using secure email. Read notifications allow senders to be aware of when messages are opened by recipients, and follow up at the right time.
Authentication	As part of our packages, we offer varying levels of security and a choice of verification techniques. For Mailock Free licences, we provide email verification and Q&A authentication. This allows you to ask your recipient a question only they will know the answer to, verifying their identity and ensuring your email remains safe from third parties.
Trigger words	We have created a default set of trigger words or phrases which, when found within the subject and/or body of your message, will prompt you to send your email securely.
Outlook add-in	For businesses that use Windows Outlook, the add-in places secure messaging directly on your desktop, offering intuitive auto-decrypt and auditing capabilities.