



DATA SHEET

Maillock Free

Maillock Free provides you and your recipients with essential outbound email security, freeing you from open-risk email and securing your communications with AES-256 encryption and multi-factor authentication. With free secure replies and a limited number of sends, Maillock Free protects your sensitive information and makes sure your trusted contacts can always reach you securely.



FUNCTION	DESCRIPTION
Compose	Maillock Free users can send up to 5 secure emails each month.
Secure reply	All recipients can reply securely for free and include any necessary attachments.
Storage capacity	There is no storage limit for Maillock Free licences. All functionality and storage resides in Microsoft Azure in Europe, which has been 100% carbon neutral since 2012.
Message retention	The message storage period for a Maillock Free licence is 30 days. If a user upgrades their subscription from Free to Pro, recipients can access stored messages dating back 90 days before the upgrade.
Attachments	A maximum of 10 attachments can be added to a secure email, with a total size limit of 30MB.
Read notifications	One of the key benefits of secure email is the ability to engage with customers more effectively. Read notifications let senders know when messages are opened so they can follow up at the right time.
Authentication	We provide different levels of security and recipient verification across our plans. For Maillock Free licences, we provide email verification and Q&A challenge. This lets you ask a question only your recipient will know the answer to, helping to verify their identity and keep your email safe from third parties.
Security alerts	We use a default set of trigger words and phrases that, when found in your message subject or body, prompt you to send it securely.
Outlook add-in	For Windows Outlook users, the Maillock add-in puts secure messaging on your desktop with auto-decrypt and auditing tools built in.