

PRODUCT DATA SHEET

Mailock Pro

Mailock Pro offers robust protection for your email messages. With multiple methods of recipient authentication, instant message revoke capabilities and customisable triggers words, Mailock Pro has all the tools to safeguard confidential customer and company data.



FUNCTION	DESCRIPTION
Compose	The Mailock Pro licence enables subscription holders to compose and secure messages and attachments.
Secure reply	All recipients of a Mailock secure message can reply for free, adding any attachments as they are needed.
Storage capacity and location	There is no storage limit for Mailock Free licences. All functionality and storage resides in Microsoft Azure in Europe, which has been 100% carbon neutral since 2012.
Message retention period	The email storage period for Pro licence holders is 365 days. After this period, messages are archived to meet legal obligations. Archived messages may be accessed by the sender upon request.
Attachments	A maximum of 10 attachments can be added to a secure email, with the total size of all attachments needing to be under 30MB.
Read notifications	Engagement with customers is one of the key benefits of using secure email. Read notifications allow senders to be aware of when messages are opened by recipients, and follow up at the right time.
Authentication	As part of our packages, we offer varying levels of security and a choice of verification techniques. For Mailock Pro licences, we provide email, Q&A, SMS and Unipass ID authentication. Q&A allows you to ask your recipient a question only they will know the answer to. SMS authentication involves sending a code to your customers' phones that they must input to access their secure message. Unipass ID is an authentication method that can be used to verify the identity of financial services professionals.
Branding	Users can upload their business logos to the admin portal, where the system will automatically apply company branding to Mailock notification emails and the recipient read experience. This demonstrates to your customers that you take the security of their information seriously.
Trigger words	We have created a default set of trigger words or phrases which, when found within the subject and/or body of your message, will prompt you to send your email securely. Senders can customise their list of trigger words within the admin portal.
Outlook add-in	For businesses that use Microsoft Outlook for Windows, the Mailock Outlook add-in places secure messaging directly on the desktop, offering intuitive auto-decrypt, revoke and auditing capabilities.